



The Small Print – Terms & Conditions

We practise a strict "Catch & Release" policy
All hooks must be barbless or have the barbs crushed fully
No exceptions

CANCELLATION POLICY

****WE STRONGLY RECOMMEND YOU TAKE OUT TRAVEL INSURANCE****

If you find it necessary to cancel your tour, please let us know as soon as possible. No refunds are given once tours have departed.

Wild River Tours is not responsible for any additional costs that may arise in the event of a trip alteration or delay caused by circumstances beyond our control.

To avoid confusion we require written notice of cancellation, by email or mail. The following fees will apply to cancellations and are calculated as of the date we receive your written cancellation notice, which can be sent by email, standard mail.

If you must cancel your tour, your refund is as follows:

Earlier than 90 Days prior to tour booking – Full amount is refunded less a \$100 administration fee.

89 to 31 Days prior to tour booking – No Deposit Refunded.

Later than 30 days before trip – No refund will be given.

GUEST RESPONSIBILITY

Although no previous kayaking experience is required on the majority of our tours, as with any adventure there is always an element of risk. While some of our trips are not considered to be strenuous or physically demanding, and we do not require a high level of fitness, good general physical condition is necessary.

If you have any physical limitations or concerns please let us know. As we are not qualified to evaluate your level of fitness we ask that you (possibly along with your doctor) determine whether or not you are able to join one of our adventures. If you have any special medical conditions, we encourage you to check with your doctor before you reserve your trip. Please also note that all of our tours take place in remote areas and evacuations can take a great deal of time and can be expensive. Persons with various disabilities are welcome on Wild River Tours, pending a discussion of any special needs and requirements.

You must also acknowledge that travel with Wild River Tours requires a degree of flexibility and understanding that the trip's route, itinerary and modes of transport are subject to change without prior notice due to local circumstances. While travelling with Wild River Tours, you agree to accept the authority of the leader at all times. You need to be aware that group travel may involve compromise to accommodate the diverse desires and abilities of group members. We just ask that you welcome your adventure with an open mind and be able to laugh and have fun when encountering the unexpected. Wild River Tours is dedicated to providing safe, environmentally sensitive, well-organized, fishing adventures.

Wild River Tours – ABN 34 933 932 138

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PRIVACY

Due to the nature of our services, it is necessary to collect and store a certain amount of personal and financial information. By providing us with address, personal and financial information, you consent to the storage of this information for a period of time deemed appropriate by Wild River Tours. Personal information includes, but is not limited to, your first name, last name, phone number, email address and billing address. Financial information includes, but is not limited to, your card account number, card expiration date and cardholder name.

PRIVACY POLICY

Wild River Tours occasionally sends out an e-newsletter and occasionally area- or activity-specific news that we think you'll want to hear about. We will NEVER sell or share your email address with any third party company (unless it is for the purpose of coordinating trip logistics, for example booking Helicopter tickets). You can unsubscribe at any time by emailing or clicking on the links in newsletters. For more information please feel free to call us on 0477 779 983 or email us at admin@wildrivertours.com.au

PHOTOGRAPHIC RELEASE

Wild River Tours, reserves the right to take photographic or film records of any of its tours. Trip members should be aware that Wild River Tours may use these photos or film for promotional and or commercial purposes without remuneration to the trip participants.